



Virtual Benefits Fair Guide and FAQs

The Virtual Benefits Fair is open 24/7
from Oct. 24 through Nov. 14, 2025.





Albertsons Virtual Benefits Fair Guide & FAQs

To help you get the most out of the Albertsons Virtual Benefits Fair, review this Guide for an overview of features and answers to frequently asked questions (FAQs).

The Virtual Benefits Fair is open 24/7 between October 24 and November 14.

Sign in to the Virtual Benefits Fair

To sign in to the Virtual Benefits Fair, click on the button below.



- 1) Read the Welcome message and Acknowledgment.
- 2) Complete the information requested.
- 3) Click on the **Register** button.

NOTE: If you register before October 24, you will receive an email confirming your registration. Once the Fair opens on October 24, click on the Sign-in button at the bottom of the Sign-in page and enter your email address to enter the Fair. **If you register on or after October 24**, you will immediately enter the Fair when you click the Register button.

If you are have problems entering the Fair check your Internet connection and try restarting your web browser. For help, send an email to VE.support@webinar.net.

ACKNOWLEDGMENT

Prizes for giveaway drawing are donated by Albertsons Insurance carriers. The drawing will also feature certain promotional items from Albertsons business units. Associates will not be eligible for these promotional prizes. Prize content and number of prizes is at the sole discretion of the sponsors providing the prizes and may be revised during the event period. Odds of winning depend on the number of eligible entries into the drawing. No purchase or benefits enrollment necessary to enter or win. Prizes are non-transferable. All decisions of Albertsons will be final and binding on all matters relating to this giveaway and drawing. Drawing winners will be notified by email communication and must respond to claim their prize. Event runs October 24-November 14. Giveaway prize drawings will take place on or after November 14. Void where prohibited.

We collect your name and email address to provide access to the Albertsons Virtual Benefits Fair and to contact you if you win a raffle prize. Your information is securely stored and used only for these purposes. Your data will be retained for the duration of the Virtual Benefits Fair.

By submitting this online registration form, you acknowledge and agree to the use of your name and email address as described above.

Choose one

Associate

Your First Name

Your Last Name

Email Address

Person Number (not required for family members)

Do you wish to be entered into the prize drawing if you complete the required activities?

☐ Yes

☐ No

Register

Already Registered?

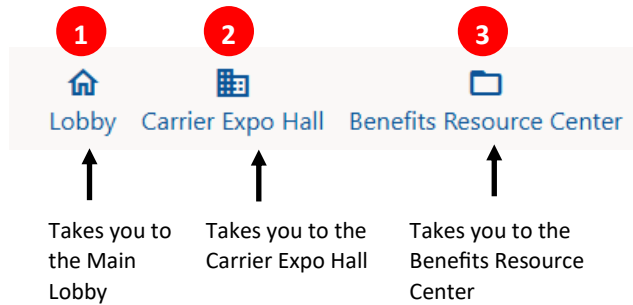
Sign-in

Main Lobby

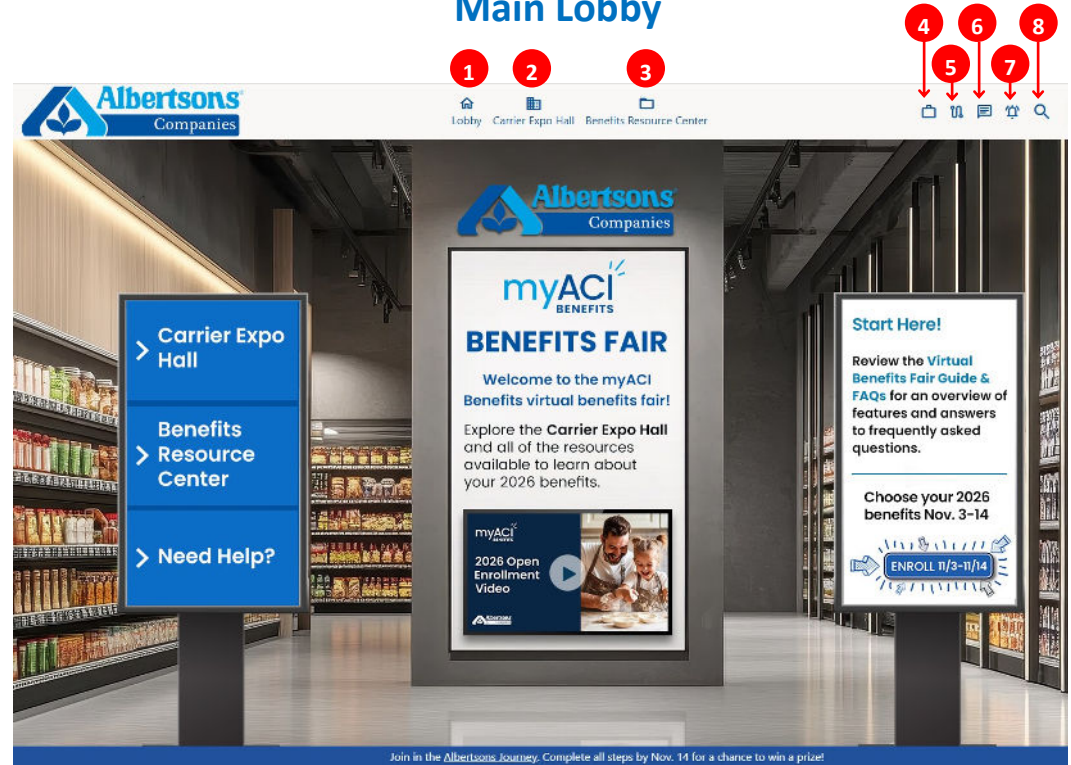
You will enter the Fair in the Main Lobby. In the Main Lobby, you can:

- Watch the 2026 Open Enrollment Video
- Enter the Carrier Expo Hall
- Enter the Benefits Resource Center

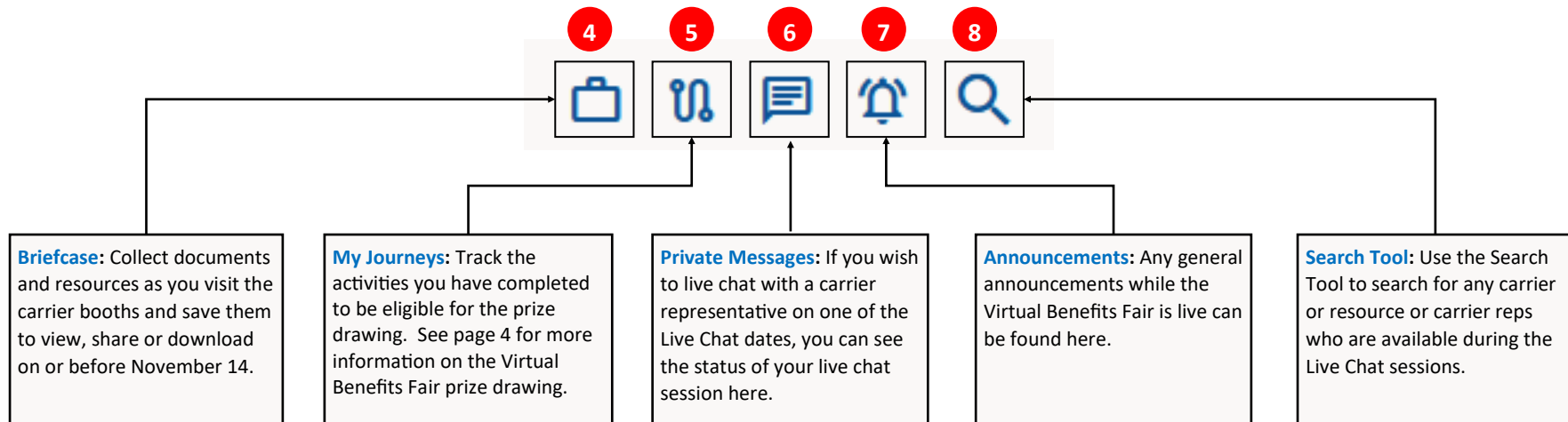
You can enter the Carrier Expo Hall or the Benefits Resource Center from the blue sign on the left side of the Main Lobby. You can also navigate between rooms using the navigation at the top of your browser window which shows these navigation links:



Main Lobby



There are several other icons at the top right side of your browser window.



Carrier Expo Hall

You can visit carrier booths by clicking on the logos in the Carrier Expo Hall.

- 1 Click on a carrier logo to enter the carrier's booth.
- 2 **LIVE EVENTS SIGN:** Shows the dates and times most carriers will have representatives available for live chat.
- 3 Sign that explains what you need to do to be entered into the prize drawing.

Complete these steps by Nov. 14 for a chance to win a prize!

1. Watch the [Open Enrollment video](#).
 2. Visit the ComPsych EAP booth.
 3. Visit the ALEX by Jellyvision booth.
 4. Visit 5 additional booths of your choice.
- Click on the Journey icon to track your progress. [Learn more.](#)

Carrier Booths

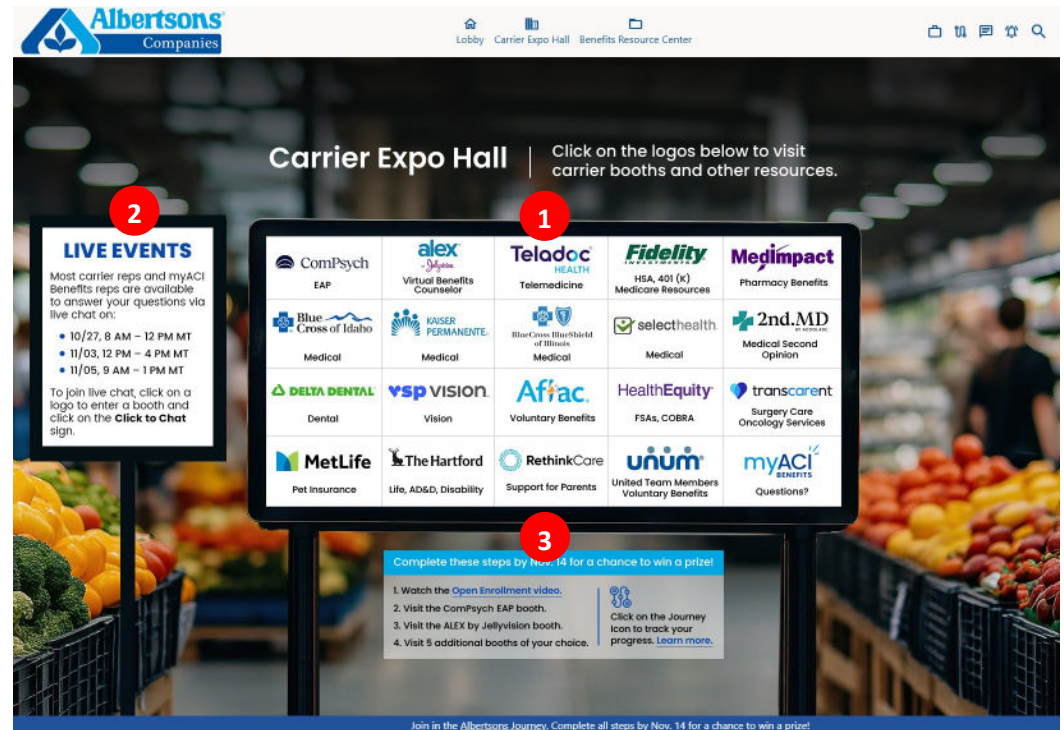
Each carrier booth provides access to resource such as videos, flyers and links to carrier websites.

- 4 Some carriers have a video on the back wall. Click on the video to watch the video in a pop-up window.
- 5 Click on Resources to open a pop-up window with a variety of carrier resources.
- 6 **CLICK TO CHAT:** Click on the Click to Chat sign on one of the dates and times listed on the sign to enter into a live chat session with a carrier representative. Note that you may need to wait until a carrier is available to chat if they are already in a chat session with another associate or family member of an associate.

Chat Guidelines

- Carrier representatives are available to answer general questions on how Albertsons benefits work.
- Do not share Protected Health Information (PHI) in a Live Chat session with carriers.
- If you have specific questions about a claim or other personal matter, please contact the carrier. [You can find contact information for the carriers here.](#)

Carrier Expo Hall



Carrier Booth



Benefits Resource Center

The Benefits Resource Center shows you all of the resources available on the benefits website (myACI-benefits.com) and in myACI Benefits self-service.

- 1 Click button to link to <https://myaci-benefits.com>.
- 2 Click button to link to <https://myaci.albertsons.com>.

Frequently Asked Questions (FAQs)

Q: How do I register for the Virtual Benefits Fair?

A: To register for the Virtual Benefits Fair, click on the button below then follow the steps indicated.



- 1) Read the Welcome message and Acknowledgment.
- 2) Complete the information requested.
- 3) Click on the **Register button**.

NOTE: If you register before October 24, you will receive an email confirming your registration. Once the Fair opens on October 24, click on the **Sign-in button** at the bottom of the Sign-in page and enter your email address to enter the Fair. **If you register on or after October 24**, you will immediately enter the Fair when you click the **Register button**.

Q: If I leave the Virtual Benefits Fair, can I visit at another time?

A: Yes. You can visit the Virtual Benefits Fair as often as you wish between October 24 and November 14. Click on the blue button above that says “**Join the Virtual Fair**.” Scroll down to the bottom of the page and click the **Sign-in button**. Enter your email address that you used when you registered for the Virtual Benefits Fair and click **Sign in**.

Benefits Resources Center



Q: What do I have to do to be entered into the prize drawing?

A: In order to be entered into the prize drawing, you must:

- Watch the 2026 Open Enrollment Video
- Visit the ComPsych EAP booth.
- Visit the ALEX by Jellyvision booth
- Visit 5 additional carrier booths of your choice.

You can track your progress in completing the required activities by click on the **My Journeys icon**  at the top of your browser window.

Q: What type of prizes are available?

A: If you complete the required activities by November 14, 2025, you will be entered into a drawing for:

- Meta Quest 3 VR Headset
- JBL Outdoor Waterproof Speakers
- Stylish Sunglasses
- Oral B Pro 1000 Tooth Brush
- Gift Baskets
- \$50 Gift Cards
- More

Frequently Asked Questions (FAQs) continued

Q: What web browsers are supported?

A: The Virtual Benefits Fair is a browser-based experience. If you are using an older, unsupported web browser (such as Internet Explorer), you may experience decreased performance. An up-to-date version of Microsoft Edge or Google Chrome are the recommended browsers that offer a stable viewing experience.

Q: Who can I contact if I am having trouble accessing the Virtual Benefits Fair?

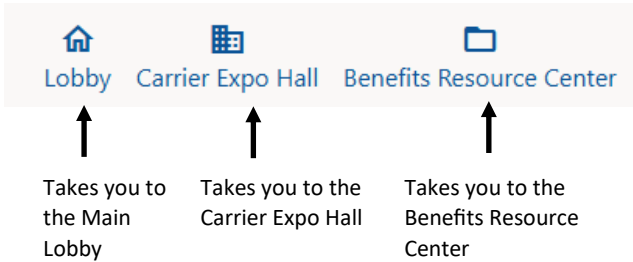
A: First, check your internet connection and try restarting your web browser. Also if your previously registered and are having trouble re-entering the Virtual Benefits Fair, make sure you are using the same email address you used when you registered.

If you are still experiencing technical issues, send an email to VE.support@webinar.net.

Q: How do I navigate from room to room once I enter the main lobby?

A: From the Main Lobby, you can access the Carrier Expo Hall or the Benefits Resources Center by click on the blue sign on the left side of your browser window.

You can also navigate between the rooms using the links at the top of your web browser.



Q: When are the carrier live sessions scheduled?

LIVE SESSIONS				
Date	PT	MT	CT	ET
Oct. 27	7 am—11 am	8 am—12 pm	9 am—1 pm	10 am—2 pm
Nov. 3	11 am—3 pm	12 pm—4 pm	1 pm—5 pm	2 pm—6 pm
Nov. 5	8 am—12 pm	9 am—1 pm	10 am—2 pm	11 am—3 pm

Q: Do I need a web cam to access the Virtual Benefits Fair?

A: No, you do not need video or a webcam to access the Virtual Benefits Fair.

Q: I have questions about a claim I am having trouble with getting it paid. Can I ask about my claim in a live chat session with a carrier representative?

A: The carrier representatives staffing the live chat sessions are there to answer general questions about how your benefits work. If you have specific personal questions, contact the carrier. [You can find contact information for the carriers here.](#)

Q: How does the briefcase work?

A: The briefcase is used to save Fair content and download for future reference. You can click the small briefcase icon next to a content item to save it to your personal briefcase. Your items are stored in the briefcase icon located on the navigation bar at the top of your browser window. Click the briefcase icon  to view, share or download these content items on or before November 14.